Privacy notice for the balori e-coordination app

This privacy notice (version: DSGVO 1.1 of 08.08.2023) was created by:

Deutsche Datenschutzkanzlei Datenschutz-Office München – <u>www.deutsche-datenschutzkanzlei.de</u>

Preambel

We, the zebris Medical GmbH, are the responsible party for the balori® e-coordination app (hereinafter "app"), which we make available to you. We would like to inform you at first about the type, scope and purposes of the collection and use of personal data in a precise, transparent, understandable and easily accessible form in a clear and simple language. The content of the information must be available to you at all times. We are therefore obliged to inform you which personal data is collected or used. Personal data is any information relating to an identified or identifiable natural person.

We attach great importance to the security of your data and compliance with data protection regulations. The collection, processing and use of personal data is subject to the provisions of the currently applicable European and German national laws.

Because protecting your privacy when using the app is important to us, we would like to inform you with the following information about which personal data we process when you use the app and how we handle this data. In addition, we will inform you about the legal basis for the processing of your data and, insofar as the processing is necessary to protect our legitimate interests, also about our legitimate interests.

You can access this privacy notice at any time under the menu item " Settings / App Info" within the app.

With the following privacy notice, we would like to show you how we handle your personal data and how you can get in touch with us.

Contact details of the legal entity:

zebris Medical GmbH

Am Galgenbühl 14 88316 Isny Germany Commercial register no.: HRB 620472 Managing directors: Norbert Dellekönig, Wolfgang Brunner Phone: +49 7562 97260 E-Mail: info@zebris.de

Our data privacy officer can be reached at the following contact details:

Sven Lenz Deutsche Datenschutzkanzlei – Datenschutzkanzlei Lenz GmbH & Co. KG Bahnhofstraße 50 87435 Kempten Germany E-Mail: <u>lenz@deutsche-datenschutzkanzlei.de</u>

1. Information about the processing of your data

Within the app you have the possibility to monitor your training progress as well as to save the score of the games performed with the balori® e-coordination training device. For this purpose, the training device creates a QR code that can be scanned using the camera of the mobile device and the training or game score data can thus be transferred to the mobile device. The data is stored only locally in a directory created by the app. As soon as the app is deleted from the mobile device, the stored data is also deleted.

We have listed below which personal data is processed exactly:

1.1 Information collected during download

When downloading the app, certain required information is transmitted to the app store selected by you (e.g. Google Play or Apple App Store), in particular the email address, the device ID (app-scoped) and the time of the download may be processed. The processing of this data is carried out exclusively by the respective app store and is beyond our control.

1.2 When using the app

Within the app, you can enter, manage and edit various information, tasks and activities. This information includes the following in particular:

- Scanning the QR code to transfer the data provided by the training device to the mobile device.
- Monitoring the progress of the workout.

- Saving the score value of executed games on the training device.

The app also requires the following permissions:

- Internet access: This is required to download the app.
- Camera access: This is required so that the QR code displayed on the training device can be scanned by your mobile device.

The processing and use of usage data is carried out for the provision of the service. This data processing is justified by the fact that the processing is necessary for fulfillment of the contract between you as a covered person and us pursuant to Art. 6 (1) lit. b) DSGVO for the use of the app.

2. Data sharing and transfer

In addition to the cases explicitly mentioned in this data privacy policy, your personal data will only be disclosed without your express prior consent if this is legally permissible or necessary. This may be the case, for example, if the processing is necessary to protect the vital interests of the user or another natural person.

We do not pass on your data to external service providers or third parties when using the app.

3. Data transfers to third-party countries

We process data exclusively in the European Union and the European Economic Area ("EEA"). A processing of your data in third countries therefore does not take place.

4. Changes of purpose

Your personal data will only be processed for purposes other than those described if this is permitted by law or if you have consented to the changed purpose of the data processing. In the event of further processing for purposes other than those for which the data was originally collected, we will inform you of these other purposes prior to further processing and provide you with all the relevant additional information.

5. Data storage period

We observe the principles of data economy and data avoidance. This means that we only store the data you provide to us for as long as is necessary to fulfil the above-mentioned purposes or as specified by the various storage periods provided for by law. Generally, we store your personal data for the duration of the usage or contractual relationship via the app. However, the data on the training progress or the score of the games played are only stored locally on your device. You therefore determine the duration of the storage.

Specific information in this data privacy policy or legal requirements for the storage and deletion of personal data, in particular data that we are required to retain for tax reasons, remain unaffected.

6. Your rights as an affected person

6.1 Right of access

You have the right to obtain information about your stored data free of charge. Upon request, we will inform you in written form, in accordance with applicable law, which of your personal data we have stored. This also includes the origin and recipients of your data as well as the purpose of the data processing. For this purpose, please contact us at the specified contact address.

6.2 Right to rectification

You have the right to have your data stored by us corrected if it is incorrect. You can also request a restriction of processing, e.g. if you dispute the accuracy of your personal data. To do so, please contact us at the address provided.

6.3 Right to erasure

You can also request the deletion of your personal data unless there is a legal obligation to retain it. If such an obligation exists, we will lock your data upon request. If the relevant legal requirements exist, we will also delete your personal data without a corresponding request on your part. For this purpose, please contact us at the address provided.

6.4 Right to restriction of processing

You have the right to demand that we restrict processing in accordance with Art. 18 DSGVO. This right exists in particular if the accuracy of the personal data is disputed between the user and us, for the duration that

the verification of the accuracy requires, as well as in the case that the user requests restricted processing instead of deletion in the event of an existing right to deletion; furthermore, in the event that the data is no longer necessary for the purposes pursued by us, but the user requires it for the assertion, exercise or defense of legal claims, as well as if the successful execution of an objection is still disputed between us and the user. To exercise your right to restrict processing, please contact us at the contact addresses provided.

6.5 Right to data transferability

You have the right to receive from us the personal data concerning you, which you have provided to us, in a structured, common, machine-readable format in accordance with Art. 20 DSGVO. To exert your right to data transferability, please contact us at the contact addresses provided.

6.6 Right of complaint to a supervisory authority

You have the possibility to address a complaint to one of the data protection supervisory authorities.

Der Landesbeauftragte für den Datenschutz und die Informationsfreiheit Baden-Württemberg Postal address: Postfach 10 29 32, D-70025 Stuttgart Address: Königstraße 10a, D-70173 Stuttgart Phone +49 711 615541-0 Fax: +49 711 615541-15 E-Mail: <u>poststelle@lfdi.bwl.de</u> Web: <u>https://www.baden-wuerttemberg.datenschutz.de</u>

You can open the complaint form of the Bavarian State Office for Data Protection Supervision via the following link: <u>https://www.baden-wuerttemberg.datenschutz.de/online-beschwerde</u>

7. Right of objection

You have the option at any time to revoke the use of your data for internal purposes with effect for the future. For this purpose, it is sufficient to send a corresponding e-mail to <u>datenschutz@zebris.de</u>. However, such a revocation does not affect the lawfulness of the processing operations carried out by us up to that point. This does not affect the data processing with regard to all other legal bases, such as the initiation of a contract (see above).

8. Protection of your personal data

We take contractual, organizational and technical security measures in accordance with the state of the art to ensure that the provisions of data protection laws are complied with and thus to protect the data processed by us against accidental or intentional manipulation, loss, destruction or against access by unauthorized persons.

The security measures include in particular the encrypted transmission of data between your browser and our server. For this purpose, a 256-bit SSL (AES 256) encryption technology is used.

9. Protection of minors

Personal information may only be provided to us by persons who have not yet reached the age of 16 with the express consent of their legal guardians. This data will be processed in accordance with this data protection notice.

10. Contact

If you have any questions or comments about our handling of your personal data, or if you would like to exercise the rights as a data subject set out in sections 6 and 7, please contact zebris Medical GmbH using the contact details in the preamble.

11. Changes to our privacy notice

We reserve the right to occasionally adjust our privacy notice to ensure that it always complies with the current legal requirements or to implement changes to our services in the privacy notice. This could, for example, concern the introduction of new services. The new privacy notice will then apply when you use the app again. The current version of the privacy notice is always available under "Settings / App Information" within the app.

12. Trademark protection

Any company or trademark mentioned herein is the property of the respective company. The mention of trademarks and names is for informational purposes only.